



Dear Sir or Madam:

I am writing this letter of recommendation in support of Lisa Koss and her company, International Advantage LLC – Leading Across Cultures. Each year, I work with faces & voices, a committee of dedicated community members who are interested in raising awareness and educating the public on issues related to diversity and intercultural competence. In November of 2007, our committee planned a diversity conference and had the pleasure of hiring Lisa Koss to provide our keynote address and a subsequent breakout session.

Lisa very effectively addressed an audience of nearly 500 people on ways that schools, businesses, and other organizations can provide a climate that calls everyone to the task of being an agent for change and influence. Her presentation was enjoyable, dynamic, and informative. We received positive evaluations of her work, and we are currently running a video of her keynote address on our local cable television channel so that we might share her message of working effectively across cultures with a broader audience. As someone who is heavily involved in intercultural competence work in the community, I found Lisa's presentation helpful and affirming. I would recommend her as someone who is capable of addressing complicated and often volatile issues in a way that empowers people and builds community.

Sincerely,  
Kelly Larson  
Director

